

Carver Public Schools
Food Service Department
3 Carver Square Boulevard
Carver, MA 02330



Frequently Asked Questions

➤ **How will students proceed through check out at the terminal to purchase meals?**

Every time your child is at the terminal and ready to pay for their meal or ala carte purchase they will enter their 4 digit PIN # (which is their student ID #). This will open their individual account on the Point of Sale monitor for the cashier to see. The cashier will then process the sale by collecting money or deducting the meal price from the student's pre-paid balance.

Many students quickly learn their 4 digit PIN#.

All students K-12 will be issued a new photo ID card when school pictures are taken. This ID Card is NOT a credit card or debit card; it is simply a tool for students to use to help them remember their ID #. The ID # will be effective from Kindergarten through Grade 12.

➤ **What if my child receives a Free or Reduced Priced Meal Benefit?**

If your child receives free meals, they will enter their 4 digit PIN # or scan their Student ID card as described above. The individual account will open on the cashier screen and it will indicate that \$0.00 dollars are due for the meal.

If your child receives reduced priced meals, he or she will enter their 4 digit PIN # or swipe their Student ID card as described above. Their individual account will open on the cashier screen and it will indicate that \$.40 cents is due. Parents/Guardians may use any of the pre-pay options available.

This system will provide anonymity for students receiving Free or Reduced Priced Meals. Their meal purchase will be processed as it is for all other students.

➤ **How Students meals may be paid**

- a) Students can pay cash when they check out with the cashier.
Register your student's account at mySchoolBucks.com and make a pre-payment to their account
- b) Students can draw from monies deposited into their individual account by one of the pre-payment options explained above.

➤ **What if my child's account balance becomes depleted?**

When student's accounts get low, they will be informed at the register of their status. Students' accounts will not be allowed to run a negative balance. Students' with negative balances are not allowed to purchase extra items or snack items (even if they have cash)

You may set up a "low balance" reminder after you have set up an account for your child at mySchoolBucks.com. You will receive an email or backpack note if your student's account is negative. Repayment is expected the next day. Students with zero or negative balances will not be allowed to purchase a regular meal or ala carte items *without* cash, until the account is current. Students with no money in hand or on their account; will be offered a cheese sandwich, fruit and milk. This "emergency" meal must also be repaid.

Carver Public Schools Food Service Department is a self-funded program. Staffing levels do not allow for the extensive time involved in billing for charged meals.

Please refer to your child's school's official handbook for further information regarding our no-charge policy. This policy varies by grade level.

➤ **What can my child purchase using his/her account?**

Accounts are set up so that students may purchase a school meal and/or a la carte items. If you would like your child's account to be set up so that only a school meal may be purchased please contact *Kathleen Farrar in the Food Services Office at 508-866-6137*.

➤ **Can my child's account be used for other purchases at school?**

When the account is pre-paid, your student is only using that money for breakfasts/lunches served in our cafeterias as well as ala carte snacks, milk or water.

No other payment services are available at this time (such as Athletics)

➤ **Meal Pricing Information for SY 2013/2014**

Elementary School lunches cost \$2.25

Middle/High School lunches cost \$2.50 and \$3.25 (Specialty Meal at the High School)

Reduced lunch is \$.40 at all schools

Breakfasts cost \$1.50 at the Middle/High School

Reduced breakfast is \$.30 at the Middle/High School

Milk is \$.50 at all schools

Snack prices vary from \$.75 to \$1.00